

# Directions

## Public Transport

Stop "Kaiserstraße", bus line 29  
streetcars 23 and 24  
suburban train station "Weststadt/Südstadt"



## **Pflegestützpunkt Heidelberg** **(Support Point Geriatric Care Heidelberg)** **City of Heidelberg**

Amt für Soziales und Senioren  
(Office of Social Welfare and Senior Citizens)  
Field Office  
Dantestraße 7, 69115 Heidelberg

## Consultation hours on site

Mondays, Thursdays and Fridays 8 a.m. – 12 p.m.  
Wednesdays 2 p.m. – 3:30 p.m.  
and by arrangement / online appointment

### Pflegestützpunkt Heidelberg

**Stadt Heidelberg**  
Amt für Soziales und Senioren  
Dantestraße 7  
69115 Heidelberg

Phone 06221 58-49000  
Fax 06221 58-38990  
pflugestuetzpunkt@heidelberg.de  
www.heidelberg.de/pflege

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Images and maps: City of Heidelberg

Heidelberg

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## Support Point Geriatric Care Heidelberg

Information and consultations concerning geriatric care

[www.heidelberg.de/pflege](http://www.heidelberg.de/pflege)



## What To Do When You Need Care

You may have many questions if it is clear that you will need care in the near future or if you suddenly find yourself in need of care:

- What assistance is available to help you stay at home?
- How do you pay for assistance? Which applications do you need to submit to the German Care Insurance Fund (Pflegekasse) and other responsible bodies? Who can advise you?
- What options are there to arrange care at home?
- What options do day care and short term care offer?
- Which types of accommodation are available to you?
- What support offers are there for relatives who take care of you?

We offer consultations to discuss your individual situation.

If required, we will guide you to the bodies that facilitate and coordinate help.

Our goal is to support you and your relatives in making sure you can stay in your familiar environment for as long as possible.

## We Are Here For You

The Support Point Geriatric Care pools various information on medical conditions and care as well as relevant support. Our support point is a one-stop contact point of the City of Heidelberg for senior citizens and people with disabilities or medical conditions as well as their relatives.

Our consultations for members of the German statutory insurance (gesetzl. Versicherung) are

- neutral, independent and free of charge
- confidential
- individual
- preemptive

We offer guidance and support for cooperations with civil society initiatives.

### Responsible Bodies



Heidelberg



BARMER



## Contact

### Pflegestützpunkt Heidelberg (Support Point Geriatric Care) City of Heidelberg

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### Information and Consultations

Phone 06221 58-49000  
[pflegestuetzpunkt@heidelberg.de](mailto:pflegestuetzpunkt@heidelberg.de)

### Book your appointment online at

[www.termin.heidelberg.de](http://www.termin.heidelberg.de)



We offer consultations on the phone, in person at our Support Point Geriatric Care and/or online.

### Short Term Care

Phone 06221 58-38390  
[kurzzeitpflege-psp@heidelberg.de](mailto:kurzzeitpflege-psp@heidelberg.de)

We advise Heidelberg's inhabitants on short term care.